



Homemaker

Programs

Purpose:

To offer light housekeeping to DeKalb County senior citizens, the disabled and others.

Everyone deserves the opportunity to stay in their own home as long as possible and to take pride in their home's upkeep. When individual functioning prohibits a potential client's ability to do some of his/her own housekeeping, laundry and shopping and the person does not have family or other support help available who can readily do it for them, they may qualify for Homemaker Services.



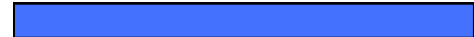
DeKalb County Council on Aging
Heimach Center
DART Transportation
1800 E. 7th Street
Auburn, IN 46706

Phone: 260-925-3311
1-888-220-2242

Fax: 260-925-0071

E-Mail: jwhan@dcco.net

Website: heimach.org



**DeKalb County
Council on Aging**

**Homemaker
Programs**

*The DeKalb Co. Council on Aging
is a state-licensed
Personal Services Agency*

**(260) 925-3311
1-888-220-2242**



Each Homemaker client is asked to sign a Client Confidentiality Agreement covering HIPPA requirements regarding Privacy Practices and a Client Rights Statement.

The DeKalb County Council on Aging complies with Equal Opportunity Employment regulations and also offers equal opportunities for service to qualified persons without regard to race, color, religion, sex, sexual orientation, gender identity or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes he or she has been aggrieved by any unlawful discriminatory practice under Title VI may file a complain with DeKalb Co. Council on Aging.

DONATIONS:

The Homemaker Programs are offered at no charge to those who qualify and are accepted into the government funded programs. However, donations for the agency's local program are arranged through our agency's Program Coordinator and are based on client income and, if appropriate, other related factors. All donations help to ensure the continuance of our agency's work, while at the same time allowing the client a sense of ownership in the program.

Clients on the CHOICE, Medicaid Waiver and SSBG programs may not donate for those programs, unless they have a cost share for the CHOICE program. NOTE: Clients on all agency programs are welcome at any time to make a separate donation to the Heimach Center for its upkeep and other agency services.

TYPES OF HOME MAKING ASSISTANCE:

In order to help a client understand just what type of help to expect from a Homemaker, the following is a partial list of light housekeeping and other types of available assistance:

- 1) Vacuuming
- 2) Sweeping
- 3) Dusting
- 4) Washing dishes
- 5) Changing bed linens
- 6) Mopping floors
- 7) Cleaning the bathroom
- 8) Shopping for groceries and other household or personal necessities
- 9) Picking up prescriptions
- 10) Fixing a light meal

Climbing beyond a step or two is not to be done by a Homemaker for any chore.



APPOINTMENT SCHEDULES:

Our Homemakers arrange an appointment schedule with each client taking into consideration the client's wishes, Care Plans from funding sources and the Homemaker's availability. Our Homemakers keep as close as possible to their schedules.

If an emergency or any other unforeseen circumstance arises that prevents a Homemaker from keeping their appointment, they are to contact their client or request the Program Coordinator to do so. If the Homemaker is not able to reschedule, a substitute Homemaker will be provided as long as adequate notice has been given.

The client also has the responsibility to either let their Homemaker or the Program Coordinator (925-3311 or 1-888-220-2242) know if they will not be home for a scheduled appointment. NOTE: We request that clients not call at the last minute, as a Homemaker could already be enroute.